



Farnham Common Sports Club

One Pin Lane
Farnham Common
Bucks. SL2 3QY
01753 644190
fcsc.org.uk

VAT Reg. No. 208 6576 47



Terms and Conditions of Membership Cards

(Revised January 2012)

1. Each membership card is the property of Farnham Common Sports Club Ltd. It is issued to all adult and associate members registered with the Membership Secretary. New joining members will be issued with a card within one month of receipt of their subscription. The card will not be issued to minis or juniors under 15. Juniors over the age of 15 will only be issued with a card by request from the Membership secretary
2. The card will enable a member and only the member named on a card, to purchase drinks but not food, snacks or tobacco products, at a 10% discount to the published bar prices. Cardholders will be advised of any changes to the discount level. The card is a privilege of membership and should not be misused in any way. Juniors, members under 18, will only be allowed to purchase non-alcoholic drinks.
3. Lost cards can be replaced at the Cardholders cost. Lost cards which are returned to the Membership Secretary will be returned to the Cardholder. The price for a replacement of a lost card or a returned mislaid card is £5.00. Cardholders will be advised of any changes to these fees.
4. Credit can be added to the Cardholder's account with cash or cheque only at the Club's bar. Any amount between £20.00 and £200 can be put on the card. Cheques below a value of £20.00 will not be accepted.
5. Any credit on the card will be frozen automatically on the last day of the month in the year following the last year of membership. However if Cardholders renew membership within twelve months of their last day of membership then any credit will be unfrozen. If membership is not renewed by this date then any credit on the card will be forfeited to the Club.
6. Any card that proves to be faulty (e.g. the magnetic stripe does not register with the card reader on the till) will be replaced free of charge. Any credit on a card will be transferred without charge to the new card.

C. Jewson
Honorary Secretary
1st January 2012



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Questions and Answers

1 How can I put money on the card?

The card can be passed to the Bar Steward who will put a credit amount on the card in exchange for cash (minimum amount £20), or a cheque (minimum value £20). However, the card will only accept a credit if it is from a paid up member for that year. Please avoid asking the Steward to add credit to your card at extremely busy moments.

2 How can I see that I have purchased drinks at a discount?

Each time you use your card at the bar you will be issued with a till receipt which confirms your transaction. It will show: your name, the date & time, amount of credit added if applicable, the items purchased, their prices and associated discounts and your opening and closing credit balances. It will also show the Club's VAT number and it may have a promotional message.

3 Will non-members still be able to buy drinks at the bar?

Yes. Guests and visitors to the Club, who are players or supporters of visiting teams, will be able to pay cash for drinks in the normal way. They will pay the published prices for their drinks. Members are allowed to invite a guest to the club up to 4 times in any one year. After this the individual is expected to become a member if he or she wishes to continue to use the Club.

4 What happens if there is not enough money on my card to pay for the drinks I have purchased?

You will not be popular with the Bar Steward! Please keep a note of how much credit you have on your card (your last receipt will show you). Should there be insufficient credit on your card to pay for your next planned purchase, ask the Steward to add additional credit first. If by an oversight you proffer a card with insufficient credit, the Bar Steward will be unable to complete the transaction. The Bar Steward will ask you to add credit straightaway to your card so that the card is at least £10 in credit.

5 If I forget to bring my card to the Club will I still be able to buy drinks at a discount or reclaim the discount later?

No. Discounts can only be deducted by the till system when the card is swiped through the card reader at the time of making the purchase. If you do not have your card then you will have to pay cash for your drinks at the full published price.



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6 Can I have a group card for discount for a team kitty after a match?

No.

7 I am a parent of a mini member and I understand that enables me to be classified as member on Sundays when my child is playing. Will I get a discount at the bar?

No. Cards will only be issued to those who join as full sport or social members.

8 What price will I pay for non-alcoholic drinks at the Drifters Sunday Morning Café?

We do not have a card reading till facility here! So we regret that we will not be able to offer a discount for soft drinks sold in the café.

9 What happens when a junior member becomes 15?

On or about your 15th Birthday you may request a membership card from the Membership Secretary. You will be able to use the card to buy non-alcoholic drinks.

10 What happens when a junior member becomes 18?

On or about your 18th Birthday, the Membership Secretary will issue you with a membership card. If you have previously been issued with a card, the status of the membership card will be changed from junior, not allowed to purchase alcoholic drinks, to adult, allowed to purchase alcoholic drinks. You will not receive a new card. Any credit pre-18 will remain on the card, post-18.

11 What happens if I have money on the card and my membership expires.

You will be able to use up any existing credit on the card for up to one month following the expiry of your membership. If you have not paid your subscription for the new membership year by this date, any credit still on the card after this date will be frozen. You will not be able to use your card to make any purchases at the bar. You will only be able to put more credit on to your card and buy drinks at a discount once you have renewed your membership. If you do not renew your membership within the following year you will permanently lose any credit on your card.

12 Will I be able to reclaim any cash deposited on my card if I leave the Club mid year?

No. Credit added to a card is not refundable.



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13 What happens if I lose my card?

Incidents of lost cards must be notified to the Membership Secretary by e-mail, as soon as possible, who will issue a new one within 30 days. There is a £5.00 replacement charge for this service that will be debited to your card. The Officers will authorise a replacement of any pre-existing credit on the card subject to a thorough review, which will consider *inter alia* the circumstances of loss, any subsequent use of the card, etc. This will occur within 3 months of the date of loss notification.

16 What happens if I find a card?

Anyone finding a card should hand it to the Bar Steward. The Cardholder can be identified by swiping the card through the till card reader. It may be possible to return it to the Cardholder immediately. If not the Bar Steward will forward the card to the Membership Secretary and he/she will send the card to the Cardholder within 30 days. There is a £5.00 charge that will be debited to the Cardholder for this service.